

Contact Us

1-800-913-6109

24-hour toll free Call Center

Chief Executive Officer (CEO)  
for Eastpointe is

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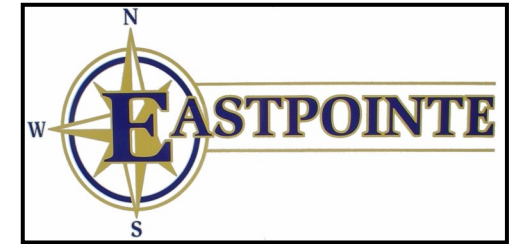
Eastpointe Governance

Eastpointe is governed by a 17 member Area Board of Directors, appointed by the ten County Commissions in Eastpointe's service area.



Eastpointe Area Board:

Billy Ray Pait  
G. Michael Cogdell  
Rebecca H. Judge  
Addie Carmon  
Jerry Jones  
James Shackelford  
Lorraine B. Washington  
Jerry Stephens (Board Chair)  
Monte McCallum  
J.W. Simmons  
Joel Starling, Jr.  
Carol McCall  
Nancy Moore  
Craig Honeycutt  
Rob Boyette  
English Albertson  
Kay Hinson



*Managing Behavioral  
Healthcare for the  
Citizens of Bladen,  
Duplin, Edgecombe,  
Greene, Lenoir, Robeson,  
Sampson, Scotland,  
Wayne and Wilson  
Counties*

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When a citizen or a member of their family has a behavioral healthcare concern, the first step is to contact the Local Management Entity (LME). Eastpointe is the LME that serves the citizens in a region comprised of Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Wayne and Wilson Counties.

## Who We Are

Eastpointe is a Managed Care Organization (MCO) that manages, coordinates, and monitors the mental health, intellectual /developmental disabilities, and substance use/addiction (MH/IDD/SA) services in the Eastpointe region.

## Our Mission

*Eastpointe works together with individuals, families, providers, and communities to achieve valued outcomes in our behavioral healthcare system.*



We work with people needing services and their families, as well as other healthcare professionals to find solutions for the prevention and treatment of behavioral health disorders. We link individuals and families

to services and supports that allow them to live successfully in their communities. We maintain a provider network that uses Best Practices which have been proven to produce positive changes in a person's life. We are dedicated to quality services, and we have high standards for our providers and ourselves.

## What We Do

- We provide a toll-free Call Center number for access information, assessment, crisis care and referrals to Eastpointe providers 24 hours a day, 365 days a year. You can contact the **Call Center** by calling **1-800-913-6109**.
- We manage a network of licensed practitioners and comprehensive, independent, and specialty provider agencies who offer a variety of services designed to meet consumer needs.

- We require a person-centered approach to consumer support that builds upon the individual's ability to participate in activities that honor the individual's choices, strengths, and needs.
- We authorize payment for Medicaid services for residents who need MH/IDD/SA services and whose Medicaid originates in the Eastpointe region.
- We authorize payment for state-funded services for residents without Medicaid or private insurance who live in the Eastpointe region.
- We monitor the quality of services consumers receive, and handle consumer concerns and grievances.

